

John Ivan David

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SUMMARY

Technical Analyst with five years of experience delivering GxP-validated applications in biotech manufacturing. Took a Tulip manufacturing app through three release waves across [X] Genentech buildings under 21 CFR Part 11, handling requirements, CSV documentation, change control, and end-user training. Day-to-day experience with Veeva Vault, ValGenesis, Salesforce, and Tulip Interfaces.

EXPERIENCE

Data & Analytics Engineer (Contract), Genentech

South San Francisco, CA · Nov 2024 – Dec 2025

- Lead developer for Tulip Platform interfaces in a GxP-regulated environment, mentoring [X] team members and setting development standards under 21 CFR Part 11.
- Took the Tulip eCleaning App from a single-site pilot to [X] buildings across three release waves, digitizing GMP cleaning documentation for [X] operators and replacing [X] paper forms per week. Gathered URS from [X] stakeholder groups, wrote specs for developers, handled Go-Live and Hypercare, and trained [X] end users.
- Change Owner on [X] releases including the Wave 2 launch and the Tulip LTS Platform Upgrade. Wrote GxP validation documentation, executed [X] test scripts in ValGenesis, and managed change records in Veeva Vault with SMEs from other teams, with no audit findings.
- Advised the Roche Singapore Tech Ops team in weekly meetings and ran a live knowledge-transfer session with the IT/OT Site Head at Roche Kaiseraugst in Switzerland.
- Ran Scrum for a [X]-person team (standups, sprint planning, demos, retrospectives) while also working as a developer and business analyst on that team.
- Administered Salesforce CRM tracking [X] GxP-compliant manufacturing devices and user access, supporting validation workflows and audit-ready data governance.

Technical Analyst (Contract), Indeed

Remote · Apr 2024 – Nov 2024

- Owned technical onboarding for [X] new partner integrations on Indeed APIs, serving as sole point of contact from kickoff through production launch.
- Managed [X] concurrent partner deployments in Salesforce CRM and deployed REST API integrations for data exchange, resolving escalations with Product, Engineering, Sales, and Client Services.

Technical Business Analyst (Contract), Gap Inc.

San Francisco, CA · Sep 2020 – Mar 2023

- Built [X] Power BI dashboards used by [X] stakeholders across all Gap brands worldwide, connected to SQL Server for live data. Automated the manual refresh process with Power Automate and cut [X] analyst hours per week.
- Wrote Python integrations against vendor REST APIs, supported Azure data pipeline development (Data Factory, Databricks, Data Lake), and ran requirements gathering and UAT with business stakeholders.

TECHNICAL SKILLS

Regulated Systems GxP Validation & Compliance, 21 CFR Part 11, Computer System Validation (CSV), Change Control, System Testing & Validation

Platforms Tulip Interfaces, Veeva Vault, ValGenesis, Salesforce CRM

Data & Development Python, SQL, Power BI, Power Automate, REST APIs, Microsoft Azure (Data Factory, Databricks, Data Lake, Logic Apps), Git

Methods Requirements Gathering (URS), User Stories & Acceptance Criteria, UAT, Scrum Master, Stakeholder Management

EDUCATION

San Jose State University

San Jose, CA

Bachelor of Science in Business Administration | Management Information Systems